

How do I Participate in Curbside?

We've been getting many questions about our Curbside Procedure and we don't want to leave you hanging. Read on for the ins and outs of Curbside.

Placing a Hold

- 1.) Go to <https://catalog.westchesterlibraries.org/eg/opac/home>
- 2.) Type in the item you are searching for in the search box and click "Search" Here is an example:

Hold-filling is currently limited. To request materials that will be filled as staff begin returning to library buildings, choose an item that your library owns and choose your library as a pickup location. A hold may be placed on any title, but it will not be filled until regular hold-filling resumes. For more information on how WLS is handling the current coronavirus situation and how this impacts library patrons, please click here.

The screenshot shows the Westchester Library System catalog interface. At the top left is the logo for Westchester Library System, celebrating 60 years. The search bar contains the text "little fires everywhere" and the search button is highlighted. Below the search bar, there are navigation links for "New Search", "Advanced Search", and "Browse the Catalog". To the right of the search bar, there are links for "OverDrive", "Hoopla", "Freeding", and "Freegal Music". Below the search bar, there is a "Basket Actions" dropdown menu and a "Search" button. Below the search results, there is an "Anti-Racist Reading List" section with four book covers: "I'm Not Dying with You Tonight" by Kimberly Jones, "Blackballed: the Black vote and US democracy" by Ibram X. Kendi, "Black Panther 1 A nation under our feet" by Ta-Nehisi Coates, and "We are not yet equal: understanding our racial divide" by Carol Anderson. The "PREV" and "NEXT" buttons are visible on the left and right sides of the reading list.

- 3.) Locate the item you are looking for from the Results list and click "Place Hold" to the right of the screen.



little fires everywhere

Title

All Formats

Westchester Library System

Search

Search Results Results 1 - 5 of 5 (page 1 of 1)

Search Result Options

Sort by Relevance

Show More Details

Limit to available items

Group Formats and Editions

Exclude Electronic Resources

Personal Author

Ng, Celeste (5)

Topic Subject [More](#)

Adoption (4)

Family secrets (4)

Female friendship (4)

Single mothers (4)

Motherhood (2)

-  **Little fires everywhere**
By Ng, Celeste.
PENGUIN PRESS, 2017.
Book
12 OF 146 COPIES AVAILABLE AT WESTCHESTER LIBRARY SYSTEM
[Place Hold](#)
[Add to Basket](#)
-  **Little fires everywhere**
By Ng, Celeste.
PENGUIN RANDOM HOUSE, [2017]
UNABRIDGED.
CD Audiobook
24 OF 33 COPIES AVAILABLE AT WESTCHESTER LIBRARY SYSTEM
[Place Hold](#)
[Add to Basket](#)
-  **Little fires everywhere : a novel**
By Ng, Celeste.
RANDOM HOUSE LARGE PRINT, [2017]
Large Print Book
11 OF 35 COPIES AVAILABLE AT WESTCHESTER LIBRARY SYSTEM
[Place Hold](#)
[Add to Basket](#)

- 4.) You will then be asked to log into your library account.
HINT: Your PIN Number/Password is usually the last 4 digits of your phone number.
- 5.) Once you are logged in, you will be prompted to look over your information. You can change anything that needs updating. Then press "Submit" at the bottom of the page.

New Search Advanced Search Browse the Catalog

little fires everywhere Title All Formats

Place Hold

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Ng, Celeste,
Advanced Hold Options

Pickup location:
Ossining Public Library

Notify when hold is ready for pickup?

Yes, by Email
No configured Email address. See "My Account" for setting your Email address.

Yes, by Phone
Phone Number:
(914)000-0000

Yes, by Text Messaging
Mobile carrier:
Please select your mobile carrier
Note: carrier charges may apply

Mobile number:

Hint: use the full 10 digits of your phone #, no spaces, no dashes

Suspend this hold? ⓘ

Yes Set activation date

Submit **Cancel**

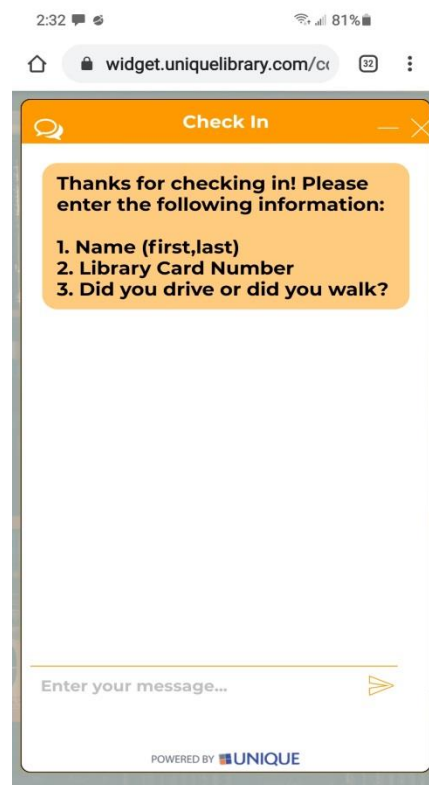
6.) You should then get a Hold Successfully placed message.
Congratulations! You placed a hold on that item!

Once your item is ready to be picked up, you will be notified by phone call, text or email. Please give us at least 48 hours from the time you placed the hold for the item to become available for you. Tom Petty said it best "The waiting is the hardest part."

My Hold is Ready. Now what?

Now comes the fun part!! Come to the library during our Curbside Pick-up Windows. There's no need to alert us beforehand, just come down to the parking lot by the back entrance. Once there:

- 1.) Text "check-in" to (914) 918-0720 or head to <https://widget.uniquelibrary.com/configs/opl.html> from your phone. If you do not have a Smartphone call us at (914) 941-2416, Option 1 for the Circulation Desk.
- 2.) Click on the link that is texted back to you
- 3.) You will be asked for your name, library card number and whether you walked or drove. Fill in all of that information and press the orange arrow.



The image shows a mobile browser interface. At the top, the status bar displays the time 2:32, signal strength, Wi-Fi, and 81% battery. The address bar shows the URL widget.uniquelibrary.com/configs/opl.html. The main content area is a white box with an orange header titled "Check In". Inside the box, there is a message: "Thanks for checking in! Please enter the following information:" followed by a numbered list: "1. Name (first,last)", "2. Library Card Number", and "3. Did you drive or did you walk?". Below the list is a text input field with the placeholder "Enter your message..." and an orange arrow button to the right. At the bottom of the box, it says "POWERED BY UNIQUE".

- 4.) You are now in a chat with the Circulation staff you know and love! Here you can let the staff know you are picking up for you and another family member, or if there is an item on hold that you wish to cancel or you can just say “hi!” We love to “chat!”
- 5.) A staff member will now locate your items, check them out to you, put them in an orange re-usable bag and bring them on down to the table underneath our white tent on the back sidewalk.
- 6.) You may grab your items from the table and you’re all set!

We are excited to bring this service to you and we hope you enjoy it!