

How do I Participate in Curbside?

We've been getting many questions about our Curbside Procedure and we don't want to leave you hanging. Read on for the ins and outs of Curbside.

Placing a Hold

- 1.) Go to <https://catalog.westchesterlibraries.org/eg/opac/home>
- 2.) Type in the item you are searching for in the search box and click "Search." Here is an example:

Hold-filling is currently limited. To request materials that will be filled as staff begin returning to library buildings, choose an item that your library owns and choose your library as a pickup location. A hold may be placed on any title, but it will not be filled until regular hold-filling resumes. For more information on how WLS is handling the current coronavirus situation and how this impacts library patrons, please click here.

The screenshot shows the Westchester Library System catalog interface. At the top, there is a navigation bar with 'Login to Place Holds and Renew Items' and a 'Login' button. Below this, there are links for 'OverDrive', 'Hoopla', 'Freeding', and 'Freegal Music'. The search area includes 'New Search', 'Advanced Search', and 'Browse the Catalog' options. The search box contains the text 'little fires everywhere' and 'Title'. To the right of the search box, there is a dropdown menu for 'All Formats' and a 'Search' button. Below the search results, there is an 'Anti-Racist Reading List' section. This section features four book covers: 'I'm Not Dying with You Tonight' by Soudki, 'Blackballed: the Black vote and US democracy' by Ibram X. Kendi, 'Black Panther 1 A nation under our feet' by Les Payne and Robin R. Moore, and 'We are not yet equal: understanding our racial divide' by Carol Anderson. Navigation buttons 'PREV' and 'NEXT' are visible on either side of the book covers.

- 3.) Locate the item you are looking for from the Results list and click "Place Hold" to the right of the screen.



little fires everywhere

Title

All Formats

Westchester Library System

Search

Search Results Results 1 - 5 of 5 (page 1 of 1)

Search Result Options

Sort by Relevance

Show More Details

Limit to available items

Group Formats and Editions

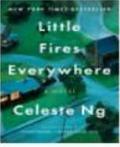
Exclude Electronic Resources

Personal Author

Ng, Celeste (5)

Topic Subject [More](#)

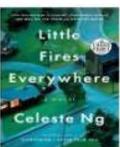
Adoption	(4)
Family secrets	(4)
Female friendship	(4)
Single mothers	(4)
Motherhood	(2)

- 

Little fires everywhere
By Ng, Celeste,
PENGUIN PRESS, 2017.
Book
12 OF 146 COPIES AVAILABLE AT WESTCHESTER LIBRARY SYSTEM

Place Hold
Add to Basket
- 

Little fires everywhere
By Ng, Celeste,
PENGUIN RANDOM HOUSE, [2017]
UNABRIDGED.
CD Audiobook
24 OF 33 COPIES AVAILABLE AT WESTCHESTER LIBRARY SYSTEM

Place Hold
Add to Basket
- 

Little fires everywhere : a novel
By Ng, Celeste,
RANDOM HOUSE LARGE PRINT, [2017]
Large Print Book
11 OF 35 COPIES AVAILABLE AT WESTCHESTER LIBRARY SYSTEM

Place Hold
Add to Basket

- 4.) You will then be asked to log into your library account.
HINT: Your PIN Number/Password is usually the last 4 digits of your phone number.
- 5.) Once you are logged in, you will be prompted to look over your information. You can change anything that needs updating. Then press "Submit" at the bottom of the page.

little fires everywhere Title All Formats

Place Hold

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Ng, Celeste,

Advanced Hold Options

Pickup location:

Ossining Public Library

Notify when hold is ready for pickup?

Yes, by Email
No configured Email address. See "My Account" for setting your Email address.

Yes, by Phone

Phone Number:

(914)000-0000

Yes, by Text Messaging

Mobile carrier:

Please select your mobile carrier

Note: carrier charges may apply

Mobile number:

Hint: use the full 10 digits of your phone #, no spaces, no dashes

Suspend this hold? ⓘ

Yes Set activation date

Submit

Cancel

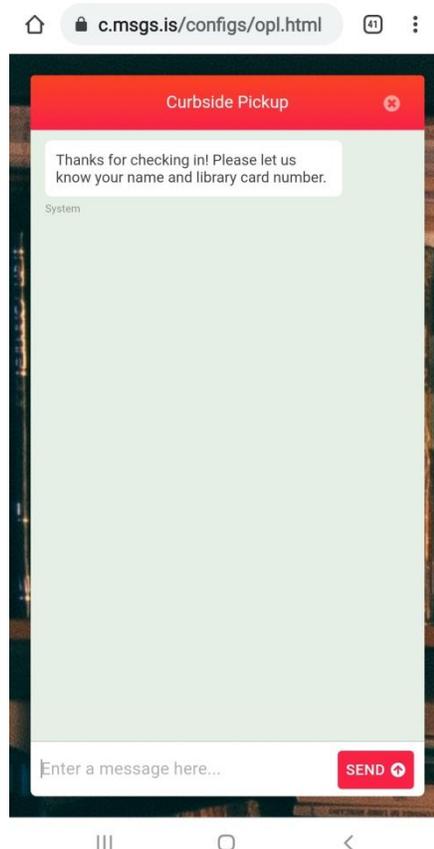
6.) You should then get a Hold Successfully placed message.
Congratulations! You placed a hold on that item!

Once your item is ready to be picked up, you will be notified by phone call, text or email. Please give us at least 48 hours from the time you placed the hold for the item to become available for you. Tom Petty said it best "The waiting is the hardest part."

My Hold is Ready. Now what?

Now comes the fun part!! Come to the library during our Curbside Pick-up Windows. There's no need to alert us beforehand, just come to the front, Croton Avenue entrance. Once there:

- 1.) Text "check-in" to (914) 918-0720 or head to <https://widget.uniquelibrary.com/configs/opl.html> from your phone. If you do not have a Smartphone call us at (914) 941-2416, Option 1 for the Circulation Desk.
- 2.) Click on the link that is texted back to you
- 3.) You will be asked for your name and library card number. Fill in all of that information and press the pink "SEND" button.



- 4.) You are now in a chat with the Circulation staff you know and love! Here you can let the staff know you are picking up for you and another family member, or if there is an item on hold that you wish to cancel or you can just say "hi!" We love to "chat!"
- 5.) A staff member will now locate your items, check them out to you, and put them on the table to the left of the front entrance.
- 6.) You may grab your items from the table and you're all set!

We hope you enjoy this service!