

# Ossining Public Library Pandemic Response FAQ

This document contains information about various library services, hours changes, rules changes, etc., during the COVID-19 pandemic. The library is following the [Ossining Public Library Pandemic Policy and Plan](#).

This document was last updated on: 9/14/2021

1. **Q: What phase of the [Pandemic Policy and Plan](#) is the library currently in?**  
A: We are currently in Re-Entry Phase 4 (as of June 11, 2021).
2. **Q: What are the library's hours?**  
A: The library is currently open for its regular hours:  
Monday, 9 to 9  
Tuesday, 10-6  
Wednesday, 1-9  
Thursday, 9-9  
Friday, 10-6  
Saturday, 9-5  
Sunday, 10-5  
Please visit our website for hour holiday hours:  
<https://ossininglibrary.org/about-opl/visit-opl/>
3. **Q: What is available through Curbside Service?**  
A: You may pick up books and other materials that have come in for you on hold. You may also pick up print jobs that you have ordered, activity kits, and free books that are available.
4. **Q: How do I let the library know that I'm here for a curbside pickup?**  
A: Please send a text to 914-918-0720 and follow the instructions. Need help? Call the circulation desk at 914-941-2416 and choose option 1. More information about curbside services can be found [here](#).
5. **Q: How do I do curbside printing?**  
A: Email your print job as an attachment to [OPLprint@wlsmail.org](mailto:OPLprint@wlsmail.org). Staff will respond by email when your print job is ready. Pick it up by using Curbside Service (see above).
6. **Q: What can I do at the library?**  
A: You can browse all of our collections and can check out your materials at the circulation desk. You sit and read or study in most areas of the building. You can use the copy machine. You can attend a program. You can use a computer and

print. You can speak to a librarian and get answers to your questions. Pretty much all of the same stuff you did pre-COVID – just with a mask on!

**7. Q: I'm vaccinated. Why to I have to wear a mask?**

A: Over the summer, we did allow vaccinated folks to choose to mask or unmask. With the uptick in infections in our area, with the fact that vaccinated folks can still catch and transmit the virus, and due to the fact that we know that many of our patrons are unvaccinated (children under 12 cannot be vaccinated), for the health and safety of our staff and public we are now requiring all individuals – staff and public -- to wear a mask, whether or not we are vaccinated. As conditions change, we will continue to reevaluate this rule.

**8. Q: Am I allowed to eat in the library?**

A: For the health and safety of staff and patrons, we are currently not allowing eating in any part of the library, including the cafe area. Patrons who wish to eat must do so outside of the library.

**9. Q: Am I allowed to book a meeting or performance space for myself or a group?**

A: Currently, meeting and performance spaces are for library use only.

**10. Q: Is the library holding in-person programs?**

A: We are offering limited in-person programs, as well as virtual programs.

**11. Q: How is the library keeping the building clean?**

A: Our Buildings and Grounds team does routine cleaning of high touch surfaces throughout the day. All library staff members regularly clean their work areas, including work areas at each service desk. Library staff members are instructed to wash their hands frequently and to use hand sanitizer between washing. Staff members also wear masks at all times when in public areas of the building.

**12. Q: Are there any other rules that I need to be aware of when visiting the library?**

A: In addition to the rules outlined in this document and our regular [Code of Conduct](#), unvaccinated patrons over the age of 2 must wear masks at all times. Patrons are requested to maintain social distance of 6 feet away from library staff and other unrelated patrons when possible.